

**In the Matter of**

**The *FINANCIAL INSTITUTIONS ACT* (the “Act”)  
(RSBC 1996, c.141)**

**and**

**THE INSURANCE COUNCIL OF BRITISH COLUMBIA (“Council”)**

**and**

**MEREDITH HOLLY PHENDLER (the “Licensee”)**

## **ORDER**

As Council made an intended decision on March 17, 2009, under sections 231, 236 and 241.1 of the Act; and

As Council, in accordance with section 237 of the Act, provided the Licensee with written reasons and notice of the intended decision dated April 16, 2009; and

As the Licensee has not requested a hearing of Council’s intended decision within the time provided to request a hearing;

Under authority of sections 231, 236 and 241.1 of the Act, Council orders that:

1. the Licensee’s Level 1 General Insurance Salesperson’s licence is cancelled for a minimum period of two years from date of this decision;
2. the Licensee pay the costs of Council’s investigation into this matter assessed at \$2,125.00; and,
3. as a condition of this decision, the Licensee is required to pay the investigation costs within 90 days from the date of this decision.

This order takes effect on the **12<sup>th</sup> day of May, 2009.**

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**Ken Hawley, BComm FLMI CFP CLU ChFC**  
Chairperson, Insurance Council of British Columbia